



**Eastbourne Strategic Partnership**  
working together



progress through partnership

# **EASTBOURNE SUSTAINABLE COMMUNITY STRATEGY**

## **CONSULTATION EVENT**

**23<sup>RD</sup> JANUARY 2008**

**WINTER GARDEN, COMPTON STREET, EASTBOURNE**



## **Eastbourne Strategic Partnership**

The Eastbourne Strategic Partnership (ESP) brings together representatives of the public, private and voluntary and community sectors. They work together to produce and deliver a sustainable community strategy for Eastbourne that will improve the quality of life for everyone in the town.

The main objectives of the ESP are to:

- Improve the quality of life for Eastbourne residents by working together
- Agree joint priorities & outcomes, monitor and deliver the Sustainable Community Strategy
- Engage and involve the local community
- Work together and add value
- Agree a strategic overview
- Promote economies of scale – remove duplication
- Bend mainstream budgets to achieve our outcomes
- Hold others to account and assist in performance if possible
- Identify new opportunities

### **The Core Partners of the ESP are:**

Eastbourne Borough Council	East Sussex County Council
Sussex Police	Eastbourne & District Chamber of Commerce Ltd
Eastbourne Housing Partnership	Eastbourne Association of Voluntary Services
East Sussex Fire & Rescue Service	East Sussex Adult Learning & Skills Partnership Board
Eastbourne Community Network	Eastbourne Environmental Partnership
Momentum	East Sussex Downs & Weald Primary Care Trust

### **Sustainable Community Strategy**

The Local Government Act 2007 requires every local authority to develop a 'sustainable' community strategy. In East Sussex it was agreed between the six local strategic partnerships (LSPs) that an integrated model (ESISCS) would be developed. This would outline a description of East Sussex, the place, as it is now and a vision of how we would want to see it in 20 years time. There will be separate individual chapters for each District and Borough. The key priorities evidenced as important to the people of East Sussex and needing to be improved or maintained would be tackled through a shared action plan. This action plan would consist of a Local Area Agreement and a set of locally agreed actions.

The current Eastbourne Community Strategy was developed in 2004 and as part of the ESISCS has been refreshed and renewed and now proposes two new themes. The event at the Winter Garden on 23<sup>rd</sup> January was an opportunity for stakeholders to comment on the priorities in the Eastbourne section of ESISCS and to meet Eastbourne Strategic Partnership Core Partners. The event contributed to the overall development of ESISCS and was part of the formal consultation period. Attendees also had the opportunity to contribute to the development of Eastbourne's Housing and Homelessness strategies.

This report contains feedback from each themed workshop, a list of participants and results of the evaluation exercise. With thanks to all those ESP partners, partnership officers and workshop facilitators who attended on the day. With special thanks to Denise White, Bob Granville and Eastbourne PCSOs.

**Barbara Pratt**  
**ESP Co-ordinator**  
**February 2008**

## REGENERATION and ECONOMY

### Group One

- Provide the 'Fit' between Skills and Employment
- Need to Increase more incoming businesses
- Need to Respond to Smaller Business Needs
- Provide space for Non-Physical need to Travel – IT Communications
- Talking Up
- Need to Improve the Appeal of Eastbourne for Businesses
- Young People be Motivated and we need to Make the Most of It
- Provide Mix of Business Space
- Big Developer to Provide Mechanism for Keeping Independent Businesses
- Learn From Others
- Buy Local

### Group Two

- Town Centre Regeneration Scheme needs to be Included
- Include the Value of the Environment as an Economic Contributor
- Include 'Strong' and 'Focus' in Diverse / Broad Economic Base
- Need to Develop Depth in the Economy Based on our Environment

### SEEDA

- Do We Need External Help?
- What About Local Motivation?
- High Level IT Skills Missing
- Where Do Graduates Work in Eastbourne?
- Need to Build Whole Communities
- National Park – Pressured for Development Outside
- Holistic Approach with new Developments
- More Developments in Existing Areas?
- What About Building on Existing Business Parks e.g. Dicker
- Commuting Levels
- Buy Local
- Use the Whole Community to Develop Itself
- Retention of Skilled People in Work
- Activities for the Community to be Better

## ENVIRONMENT

Both groups were satisfied in principal with the environment chapter and the priorities within it. Several improvements were suggested including the points made below.

### Group One

- Higher Quality of Life / Maintain the Existing .....
- Park & Ride in Association with Wealden

### Group Two

- 2<sup>nd</sup> Bullet Point
- Clarification – Urban, Natural and Marine Environment

- An Environment Officer to co-ordinate the environmental initiatives in all service providers and public sector organisations as well as businesses. To organise voluntary groups that would undertake specific tasks that would benefit the environment
- Develop a Section 106 Hierarchy

## HEALTH AND SOCIAL CARE

### Group One

Priority D    Good Aspirational Priority

#### Comments

**Much More Consultation – Evident Over the Past Year or So (V Positive)**

View From the Faith Community

**The Importance of Promoting Family Values within the Eastbourne Community.**

Priority ??                    Good Aspirational Priority

- **Intermediate Care – Fully Supported – Need to be Expanded**
- **Integrated Falls Service – may have a Pilot like Sloppy Slippers that was proven to work – then let is not be Expanded - mainstream**

Very Very Important and Must be Demonstrated

Preventative Interventions  
Must be a Priority for Local NHS Organisations

**The Need to Move from a Sickness Service to a Health Service.**

**Alcohol/Substance misuse must be a Priority.**

Priority 3

**Good Overall Aspiration for the Town**

**Need to Ensure Equity of Health Improvement Provision across the County and both PC's.**

#### Priorities

1. **Education and Prevention**
2. **Reduction in Harms Caused by Alcohol**
3. **More Intermediate Care**

### Group Two

**PRIORITY 1**

Ordinary and Everyday Life (Rather than existing Statements)  
Must be Clear about Inclusion of Outcome Based Talent  
Felt to be an Overall Appropriate Priority with Sensible Aims and Objectives

## **PRIORITY 2**

Preventative Agenda is Vital to Meeting Objectives

- Why Are Falls Services Singled Out?  
Should it be Pre-fixed by EG.
- Do the Public Understand the term Intermediate Care?  
(Plain English) \*

Would the High Level Statement Benefit from the Inclusion of the High Quality Accessible??

Transport  
Accessible as Well as Open

## **Priority 2**

Does the Rhetoric match the Reality?

## **Priority 3**

Good Overall Statement

Why are we using Specific Examples under the Headline Statement  
Check use of Grammar and Bullet Points

Access to Services Preventative and Acute for:

Migrant Communities )	Does the Community Strategy Need a
Hard to Reach Groups )	Definitive Statement around these
Excluded Groups )	Particular Groups?
Refugees/Asylum Seekers)	

Chronic Diseases Shall be Included

## **Priority 3**

The Importance of Recognising the Opportunities to Influence Strategic Policy Development positively to Deliver our Shared Priorities and Objectives.

# **HOUSING**

## **Group One**

Priorities for Supporting People and the need to redistribute resources across East Sussex. There was some discussion about the need to drop local connections and promote cross-boundary working and general agreement to this.

EBC need to make the best use of available resources. In particularly there is currently an over-supply of sheltered housing and under-occupation of family homes. There needs to be effective use of transfers to smaller homes.

Concern expressed about the needs of older people. Poorer older people who own their own properties struggle to find suitable affordable retirement housing. There is a proposal to appoint Intelligent Options officer.

There was some debate around adaptations – these are not always the answer or most suitable outcome for people. There needs to be greater choice given to older people. This includes the development of extra care housing.

Options for young people. Funding for educating young people in schools about the problems they would face leaving home. The Foyer offers valuable help. There has also been a marked reduction in youth homelessness this year.

## **Group Two**

Where there would be infrastructure linked with any new housing to offer support.

There are concerns about the lack of hostels with open access to vulnerable people. Hostels are not always the best answer for vulnerable people with diverse needs.

Eastbourne needs to look after its own residents. There is also a need to look at the impact of any hostel provision on other service providers. It may be more useful to look at increased and more effective partnership work across local authority boundaries to ensure people do not need to move to Eastbourne to get services.

Insulation of homes could achieve significant savings and be a more effective way of helping with heating costs.

What is the Council was doing about the condition of private housing and meeting Decent Homes Standards. Grants and loans are not always taken up in the numbers we would expect.

Lack of support for disabled residents. The only option for some is to live in sheltered housing. Sheltered housing would no longer have on site scheme managers and that the aim is to increase the availability of support to people living in the wider community.

## **COMMUNITY SAFETY**

### **One Group session**

All agreed with the four main aims and would not change them

There were some suggested alterations for the priorities:

- Prevent and reduce crime:
- Targeted police operations – ok
- Effective multi – it was felt it would be better to remove Devonshire Ward and make this general across the district. Times change and priorities shift; commitments should have the flexibility to accommodate this
- Proactive enforcement: again the Business Crime Group could undergo change. Could it be replaced with a more generic term such as 'partner agencies'

- Reduce the dear of: Older people are not the only vulnerable group. Perhaps this could be replaced with a term used further on in the draft 'vulnerable people in targeted areas' . It was also felt that communication initiatives should specifically mention 'develop a media strategy' to promote a positive light on the town

Prevent and reduce misuse:

- Continue to disrupt...ok
- Prioritising...ok
- Maintain....ok

We felt that an education programme for alcohol and controlled drugs was a worthy way forward for this issue.

Ensure our personal:

Lots of stuff about fire – too much?

- Reducing accidents in our homes....instead of fire checks this could be an all encompassing check which could also go hand in hand with the issue of child safety equipment. Why only child safety?

## LEARNING AND SKILLS

### One Group Session

- Need to get Support from Employers
- Work Placements
- Vocational Options
- Engaging with Employers
- Hints to Employers – large sexy (?)
- Limited Labour Market
- Lists of Public Sector
- Post 16 – Barriers
- Working With What We Have Got
- Awareness Raising – Benefits and Opportunities for Business

\* Providing Course that Employers Need versus What Local Providers Offer

Businesses Need to Promote Themselves – their Opportunities ??

Lack of Presence/Representation of National Companies e.g. M&S, Tesco

Engaging Small Businesses – being creative

Break the Angle of How Businesses View Training

Identify Employer /Sector Champions

Being Done – 14 – 19 Partnership Business Partnerships

Opportunities of 'New' Diplomas – 2-4 years

Measures on longer term to Get it Right

Objectives

Lack of IAG Awareness of Diplomas  
Information  
Advice & Guidance

- To Parents and Children
- Teachers Need to Know and Explain

## CULTURE AND SPORT

### One Group Session

List no Priorities

Play Strategy – Do we include in Culture and Sport  
Meads – Lack of Public Grass Space  
Community Panels – User Forums at Sports Centres  
Youth Forum  
CSN  
Panels to Involve the Community  
Cost to Access Facilities

### Culture Sport & Leisure

Better Promotion of Facilities  
Area Priorities Right?  
\* More Awareness of Groups can Access a Lot of Targeted Work Happening  
\* Support for Clubs ie Lacrosse  
Can More Schools Provide Sport & Leisure Facilities  
\* Targeting Excluded Groups

### Events

Tennis )  
Airbounre )  
Extreme Sports )

Possible Priority to Keep Pace with Development and Growth of E?B, ie Sport & Leisure Facilities.

Electronic Promotion of Spaces available at Sports Facilities and other Attractions.

TIC Closed at Weekends so not Promoting Facilities to Weekend Visitors

Priorities Agreed Cover Everything

## COMMUNITIES WORKING TOGETHER

### Group One

Accountable to Whom?

Measures of Success

Draw from Funding



Who is in the Community?  
How do we Ensure People are included?

Homeless Community – fluid  
How are they Registered?

Migrant Communities – When do they become Residents?

“Format” – add “Language”

Information Leaflets OK – But people are important for contact

Diversity

Ethnicity  
Disability

Accessibility

Function Rooms are Limited

Cost – not acceptable to have any Public Buildings inaccessible

Lack of Community Space that is accessible, affordable and not faith-based or Local Authority

Shared Space            Brings benefits  
                                 Supports self-help  
                                 Helps Communication

### **Provision and Access To**

Information            More Imaginative and Varied Methods  
                                 Communities of Interest as well as Place  
                                 Different Ways of Reaching People  
                                 -        Internet  
                                 -        Full Range

Services

Funding Governs Everything

How can we (ESP) Fund a Fund-raiser to bring in money to Support Service Provision?

Collaboration across groups – and across ESP

Protect Volunteers – Suffer from burn-out

Sustaining Existing Projects

Increase Community Capacity – more support  
Help and Money to be more Sustainable

### **Group Two**

Nothing about Working Together

- General
- Workforce Development
- Cross-Sector Working

Information Point – One Stop Shop

Coffee  
Access to Planning Advice  
Tourist Information etc –  
All in one Place

Improves the way that people feel about Public Services

Some offered in Shinewater Shaftesbury Centre – not in every Neighbourhood

Open 7 days a Week

How to find information at the start

### **Communication**

- Aided through Shared Space
- Innovation

People need Information to Participate

Publicly accessible Electronic Information

Information Point in      Cultural Centre  
   Library  
   TIC  
   CAB

Needs co-ordination

Shared facilities – people don't have to go to Other Venues  
   Reduces running costs

### **Empowering the Community**

Increase      Capacity Building  
                         Knowledge Base

Individuals –v- Group – action – single issues

Local Community Champions

E.g. Churches Together  
         Voluntary CD Working to remit local people as Community Audit

Need Key Performance Indicators for Funding

Communities shall not be about Budget but Participation

Police – increased Community Involvement through Support Officers

Regular Street Meetings

Environmental Visual Audits

### **Communities Working Together**

All Agencies – better co-ordinated (co-terminosity of Areas)

Centralised Centro

Diversity in Area Panels?

Youth Forum

“Diversity is Valued”

This is meaningless and should not take 18 years

Encourage Participation

Celebration

**Communication**

**Collaboration**

**NOW**

**Co-operation**

## **CHILDREN YOUNG PEOPLE AND FAMILIES**

### **Group One**

Got it Right?

- New Welcome Area
- Inter-Agency Working – The Key
- Check VS. (?) Choosing Health Agenda
- Must Look at Locally
- Key Need for Community Involvement
- Communication will be Vital

Anything Missing?

How

Way We Will Work

Commitment to Priorities and Methods

ESP Community & Voluntary Sector

Involvement of Young People

Realism and Smart Targets

- 
- Children with Disabilities

(Safety and Access to Facilities)

- Access to Excluded Groups  
Groups – e.g. Youth Looked after

### Prioritisation

- Greater Focus on Celebration of Young
- Early Years
  - Education
  - Parenting
  - Family Learning
- Family Support
- Prevention = VFM

### Missing Contd

- **Early Intervention**  
Early Information  
e.g. Conflict Resolution (Mediation)
- Life Skills  
e.g. Risk of Exclusions
- Inter-Generational Work
- PR Celebration

### How

- Need to be able to Address Stigma

### Blockages

“Short Termism” Funding “New Projectism” Evaluation Mainstreaming
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Stigma – Need to be Able to Break Down

### **Group Two**

Got It Right?

How –           Joined Up Work  
                  e.g. CAF  
                  Child Index

\* Leisure / Children

Facilities and community – inc Maintained Facilities

Involving Young People – Accessible – Ownership

Over Asked

Under Delivered!

Homes – Spaces

Opportunities for Improvement

Missing?

How – Customer )

Family ) Involvement

Access /Suitability of Free Facilities (inc Cost)

Facilities – Maintaining and Developing

Behaviour: Systems ) Joined Up

Procedures ) Understood Publicised

Celebrating Children and Families

Safety Net –v- Springboard

Simplifying (Access) Ending

Service Info Mechanism

Life Skills ) Early Years

Family Skills ) Education

Career Skills ) Prevention

- Equalities

Not Prioritising Sufficiently

- BME – Migrant Population

- Disabilities

Prioritisation

Collaboration

'Added Value'

## EASTBOURNE EVENT 2008

### INVITATION

December 2007

#### **THE EASTBOURNE EVENT 2008, 10am – 1pm**

The Eastbourne Strategic Partnership (ESP) will be holding an event on 23<sup>rd</sup> January 2008, in the Floral Hall, Winter Garden, Compton Street and we invite you to attend. You will meet Core Partners, find out about the work of the Partnership and help us to shape the priorities for Eastbourne in the future.

We will be sharing this event with our housing colleagues and you will also have an opportunity to contribute to the development of the Eastbourne Housing Strategy.

#### **YOUR OPINION IS VALUABLE TO US.**

The ESP formed in 2001, and consists of representatives from public and private organisations together with representatives from the voluntary and community sectors and business. All Partners within the ESP are committed to working together to improve the quality of life for Eastbourne residents. We have just published a new draft community strategy and this will be a chance for you to comment on it.

**WE HOPE THAT YOU OR YOUR REPRESENTATIVES CAN JOIN US AND WOULD BE GRATEFUL IF YOU WOULD COMPLETE AND RETURN THE REPLY SLIP IN THE ENVELOPE PROVIDED OR BY EMAIL BY FRIDAY 11<sup>TH</sup> JANUARY 2008.**

Pay and Display car parking is available at the College Road Car Park, Eastbourne. A map showing the car park and venues can be found on the back of this invitation. If you have any questions please contact the ESP Secretariat on 01323 415419 or email [esp@eastbourne.gov.uk](mailto:esp@eastbourne.gov.uk)

Yours Sincerely



**Adrian Brown**  
East Sussex Fire and Rescue Service  
Chairman, ESP

## THE EASTBOURNE EVENT 2008 EVALUATION

As part of the review process for the draft East Sussex Integrated Sustainable Community Strategy the ESP sponsored its second event on 23<sup>rd</sup> January 2008 in the Floral Hall, Winter Garden, Compton Street, Eastbourne. Attendees were able to meet the Core Partners, find out about the work of the ESP and contribute to the priorities of the ESP in the future.

Attendees had the opportunity to attend two Community Strategy workshops - topics were Communities Working Together, Environment, Learning & Skills, Community Safety, Health & Social Care, Housing, Culture and Sport, Children Young People and Families and Regeneration & Economy.

Funded through the PtP Programme (capacity building for local strategic partnerships part of the governments regional improvement programme), the event also gave attendees an opportunity to contribute to the development of the Eastbourne Housing and Homelessness Strategies.

32 evaluation forms were received.

### How did you rate the information given prior to the event?

Very Good	Fairly Good	Fairly Poor	Poor	No Response
17	11	3	0	1

### Was the Venue suitable?

Yes	No	No Response
30	0	2

### Were the administrative arrangements at the event satisfactory?

Yes	No	No Response
30	1	1

### I know more about the Eastbourne Strategic Partnership as a result of attending the event

Yes	No	No Response
30	1	1

**Please rate the workshops you attended** 1= Excellent, 5 = Poor

	1	2	3	4	5
Community Safety		1			
Environment	0	4	1	1	0
Health & Social Care	2	2	1	1	0
Housing	1	2	1	2	0
Communities Working together	5	4	2	0	0
Learning & Skills		1			
Regeneration & Economy	3	4	2	0	0
Children Young People & Families	2	1	0	0	1
Culture & Sport		1			
Unspecified	8	5	2	0	0
<b>Total</b>	<b>21</b>	<b>25</b>	<b>9</b>	<b>4</b>	<b>1</b>
No Response	2				

**Do you have any further comments about this event, future events or the ESP?**

Not really enough time to discuss all the problems & outcome	Very good - lots of positive talk, lets see the action
Much too little time to discuss issues. Barely got beyond intro in first workshop	I will be interested in seeing the results of today's feedback. I will also study the housing documents and comment in due course
Not enough time to discuss all the issues	Slight matter of the second group was too large for the time allowed. Also there were too many housing professionals in the group (largely EBC). Needed a wider range of people
Difficult to hear conversations in the main hall because of other groups nearby	Really well organised. Everyone should swap emails and details. Good discussion but am hoping something actually gets done about it rather than just talking
Would have been useful to have some pre reading e.g. recommended websites	Some people seemed to be given the wrong workshop numbers
	Time constraint
Not enough time. Lack of confidence about future action - rather than just policy	It was excellent to see people attending from such a wide range of organisations
Very useful and informative, thank you Barbara! We needed longer, especially in the second workshop	Difficult to hear in groups
	Poor sound quality
	Good event, well done





<b>Eastbourne Event 23rd January 2008</b>			
<b>Attendees</b>			
Corrine	Ayres	Shinewater Shaftesbury Centre	<a href="mailto:info@shinewatershaftesburycentre.co.uk">info@shinewatershaftesburycentre.co.uk</a>
Diane	Bagley	Eastbourne Borough Council	<a href="mailto:diane.bagley@eastbourne.gov.uk">diane.bagley@eastbourne.gov.uk</a>
Linda	Beckman	Commission for Patient & Public Involvement in Health (East Sx. Inhouse Team)	<a href="mailto:forumsupport.inhouse68@cppih.org">forumsupport.inhouse68@cppih.org</a>
Councillor Colin	Belsey	Eastbourne Borough Council	-
Andrew	Berry	Eastbourne Borough Council	<a href="mailto:andrew.berry@eastbourne.gov.uk">andrew.berry@eastbourne.gov.uk</a>
Sandy	Boyce-Sharpe	Friends of Hampden Park	<a href="mailto:sandy@jksconsultants.co.uk">sandy@jksconsultants.co.uk</a>
Alan	Bruzon	Eastbourne CAB	<a href="mailto:alan@eastbournecab.co.uk">alan@eastbournecab.co.uk</a>
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Sue	Burlumi	Eastbourne Borough Council	<a href="mailto:sue.burlumi@eastbourne.gov.uk">sue.burlumi@eastbourne.gov.uk</a>
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Kate	Donnison	East Sussex County Council	<a href="mailto:Kate.Donnison@eastsussex.gov.uk">Kate.Donnison@eastsussex.gov.uk</a>
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Keith	Giles	Eastbourne Borough Council	<a href="mailto:keith.giles@eastbourne.gov.uk">keith.giles@eastbourne.gov.uk</a>
Lesley	Goble	Eastbourne Association of Voluntary Services	<a href="mailto:lesley@eavs.org.uk">lesley@eavs.org.uk</a>
Bob	Granville	Eastbourne Homes Ltd	<a href="mailto:bob.granville@eastbournehomes.org.uk">bob.granville@eastbournehomes.org.uk</a>
Zephyr	Grayland	English in the Community	<a href="mailto:zephyr@zbassociates.force9.co.uk">zephyr@zbassociates.force9.co.uk</a>
Sue	Grimer	Age Concern Eastbourne	<a href="mailto:sue.grimer@ageconcerneastbourne.co.uk">sue.grimer@ageconcerneastbourne.co.uk</a>
Domino	Henty-Dodd	Connexions	<a href="mailto:domino.hentydodd@sussexcareers.com">domino.hentydodd@sussexcareers.com</a>
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Simon	Hurt	Eastbourne Borough Council	<a href="mailto:simon.hurt@eastbourne.gov.uk">simon.hurt@eastbourne.gov.uk</a>
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Pastor Keith	Jackson	Elim Family Church	<a href="mailto:elimeastbourne@btinternet.com">elimeastbourne@btinternet.com</a>
Ailsa	Jones	St Johns Church, Meads	<a href="mailto:ailsajones@metronet.co.uk">ailsajones@metronet.co.uk</a>
Anita	Keall	Eastbourne & South Wealden MS Society	
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Chris	Martin	Eastbourne Borough Council	<a href="mailto:chris.martin@eastbourne.gov.uk">chris.martin@eastbourne.gov.uk</a>
Roy	Masters	Eastbourne Borough Council	<a href="mailto:roy.masters@eastbourne.gov.uk">roy.masters@eastbourne.gov.uk</a>
Shirley	McCall	MORE Club	
Sandy	Medway	Hope for Eastbourne	<a href="mailto:ctfe@bn2125b.freemove.co.uk">ctfe@bn2125b.freemove.co.uk</a>
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