2006-07 BVPI Return

		CMT lead	2004/5			2005/6	2006/7			2007/8						
			Q2	Outturn	Quarter 2	Outturn	Target	Qtr 2	Outturn	Target	Qtr 1	Qtr 2	On Target?	Commentary	Format	Good Performance
Corporate Health																
8	Percentage of invoices paid on time	Jo Byers	91%	89%	89%	89%	95%	92%	92%	**95%**	92%	**89%**	**No**	Changes with the CAFi system are starting to bed in and an improvement of 6.73% was achieved in September, compared to the previous month (although we are slighlty down compared to the 1st quarter).	%	High
9	Percentage of council tax collected	Norman Kinnish	56.70%	96.27%	56.66%	96.85%	98%	57.60%	96.20%	**98.00%**	**29.46%**	**56.79%**	**No**	Although 1.2% under target this year, collection rate is up on last year.	%	High
10	Percentage of non-domestic rates collected	Norman Kinnish	61.40%	98.82%	60.87%	99.52%	99%	62%	99.40%	**99.00%**	**34.51%**	**61.91%**	**Yes**	Business Rates looks set to beat it's target of 99% for the third year in a row.	%	High
12	Working days lost due to sickness absence	Caroline Freeman	2.06	8.33	1.83 (3.46 to date)	8.09	8	1.52	5.85	**7.50**	1.74	**1.59 (3.33 to date)**	**No**	Although there has been some improvement this quarter over last, if the absence pattern is similar to previous trends, working days lost in 0708 are likely to exceed target. Corporate actions are being reviewed to raise awareness and to ensure absence issues continue to be addressed.	Num	Low
17b	Percentage of economically active minority ethnic community population					3.70%			3.70%							
156	Buildings accessible to people with a disability	Mark Probyn	16.60%	41.70%	61%	59%	77.30%	59.10%	59.10%	**77.30%**	59.10%	**59.10%**	**No**	Emphasis has been on Asset Management Plan but this area will be assessed frther over next 3 months.	%	High
Housing																
64	Number of private sector dwellings returned into occupation	Ian Fitzpatrick	5	21	2	14	20	5	41	**20**	0	**20**	**Yes**		Num	High
66a	Rent collection and arrears recovery: rent collected	Ian Fitzpatrick	98.43%	98.10%	97.65%	98.41%	98.60%	97%	98.4%	**98.8%**	95.5%	**96.1%**	**No**	Monthly Direct Debit payments are calculated in twelve equal monthly instalments and do not take account of the rent free periods at the end of Q3 or Q4. It is anticipated that collection for 2007/08 will be on target at the end of year.	%	High
Homelessness																

2006-07 BVPI Return

		CMT lead	2004/5			2005/6	2006/7			2007/8						
			Q2	Outturn	Quarter 2	Outturn	Target	Qtr 2	Outturn	Target	Qtr 1	Qtr 2	On Target?	Commentary	Format	Good Performance
183a	Length of stay in temporary accommodation - B&B	Ian Fitzpatrick	2.5	3.3	4.1 weeks	5.8 weeks	4.5 weeks	4.4 weeks	4.8 weeks	**DELETED**					Week	Low
Housing Benefit/Council Tax Benefit																
76a	Housing benefit security - number of claimants visited per 1,000 caseload	Neil Fuller				164.93	201		188	**DELETED**						
76b	Housing benefit security - number of investigators per 1,000 caseload	Neil Fuller				0.15	0.15		0.15	**0.15**	0.15	**Not returned**				
76c	Housing benefit security - number of investigations per 1,000 caseload	Neil Fuller				45.32	45		38.1	**45**	8.8	**Not returned**				
76d	Housing benefit security - number of prosecutions and sanctions per 1000 caseload	Neil Fuller		2.95	0.51	4.27	4.3	1.72	4.4	**4.3**	0.68	**Not returned**			Num	N/A
78a	Speed of processing new claim to HB/CTB	Neil Fuller	58	50.57	29.68	40.1	30	37	38.2	**36**	40	**37.12**	**No**	Just off target but moving in the right direction. Down on last years outturn figure.	Num	Low
78b	Speed of changes of circumstances to HB/CTB	Neil Fuller	8	9.19	14.05	17.93	8	19	18	**9**	25	**21.3**	**No**	Still up from last years outturn figure, but lower than Quarter 1's figures.	Num	Low
79a	Accuracy of HB/CTB claims	Neil Fuller	91.2	93.4	86%	90%	98%	88%	90%	**98%**	90%	**96%**	**No**	Improvement on Quarter 1 and last years outturn, but still below par and a cause for concern.	%	High
79bi	Accuracy of recovering overpayments	Neil Fuller	38.5	31.32	56.83%	57.98%	45%	69.00%	60.50%	**47.50%**	63.46%	**55.91%**	**Yes**	In excess of target and off to a good start for the year (amended Q1 figure from 49.12% to revised figure of 63.46%)	%	High
79bii	Accuracy of recovering overpayments	Neil Fuller			7.46%	24.98%	25%	9%	25%	**28%**	8%	**8%**	**No**	Below target and a cause for further improvement as this year progresses	%	High
79biii	Accuracy of recovering overpayments	Neil Fuller			1.50%	8.57%	10%	2%	4%	**10%**	1%	**1%**	**No**	Below target and a cause for further improvement as this year progresses	%	N/A
Waste and Cleanliness																

2006-07 BVPI Return

		CMT lead	2004/5			2005/6	2006/7			2007/8						
			Q2	Outturn	Quarter 2	Outturn	Target	Qtr 2	Outturn	Target	Qtr 1	Qtr 2	On Target?	Commentary	Format	Good Performance
82a i	Percentage household waste (recycled)	Mark Probyn	16.58	16.43	16.39%	16.36%	16.5%	17%	18%	**17%**	18%	**19%**	**Yes**	The council is required by Government to recycle/ compost 30% of its household waste by 2010. The recycling measured for this PI does not include Garden Waste sent for composting, but the overall household waste does include refuse, collected recyclate, green waste and street arisings.**Please note the figures included in this PI are not complete (the Cleansing Group are waiting for audited waste figures from ESCC) and an audited figure for this quarter PI will be updated in the next quarters report.**	%	High
82a ii	Tonnage household waste (recycled)	Mark Probyn			1563.23	5610.8	5791.24	1585.33	6527.984	**6056.23**	1667.88	**1750.557**	**Yes**	This return is the overall tonnage of recyclate collected not including Garden Waste sent for composting..**Please note the figures included in this PI are not complete and an audited figure for this quarter PI will be updated in the next quarters report.**	Num	High
82b i	Percentage household waste (composted)	Mark Probyn	0	0	4.56%	3.39%	3.5%	6%	5%	**4%**	7%	**7%**	**Yes**	The council is required by Government to recycle/ compost 30% of its household waste by 2010. The Garden Waste measured for this PI does not include recycling, but the overall household waste does include refuse, collected recyclate, green waste and street arisings. A slightly better than expected rate has been sustained through the first two quarters, this can be explained by the healthy expansion of the GGW collection service. A dip is now expected with the onset of cooler weather. **Please note the figures included in this PI are not complete and an audited figure for this quarter PI will be updated in the next quarters report.**	%	High

2006-07 BVPI Return

		CMT lead	2004/5			2005/6	2006/7			2007/8						
			Q2	Outturn	Quarter 2	Outturn	Target	Qtr 2	Outturn	Target	Qtr 1	Qtr 2	On Target?	Commentary	Format	Good Performance
82b ii	Tonnage household waste (composted)	Mark Probyn			434.62	1174.4	1228.44	521.54	1712.68	**1424.99**	632.16	**649.83**	**Yes**	This return is the overall tonnage of Green Garden Waste sent for composting but does not include recyclate sent for processing. A slightly better than expected rate has been sustained through the first two quarters, this can be explained by the healthy expansion of the GGW collection service. A dip is now expected with the onset of cooler weather. **Please note the figures included in this PI are not complete and an audited figure for this quarter PI will be updated in the next quarters report.**	Num	High
84a	Household waste collection (kg per head)	Mark Probyn	96.75	314.35	103.98	375.45	381.09kg	97.794	383.357	**388kg**	97.328	**96.278**	**Yes**	This PI is an indicator of the amount of waste/kgs/per head of population. This PI includes total waste collected, recyclate and green waste. Waste flows alter due to seasonality and holiday periods. This indicator will also be affected by the increase in street arisings. These figures appear flattering comparably to last year, but can be explained by the change of population figures used. However, this should not take away from the genuinely impressive low kg per head. **Please note the figures included in this PI are not complete and an audited figure for this quarter PI will be updated in the next quarters report.**	Kgs	Low

		CMT lead	2004/5			2005/6	2006/7			2007/8						
			Q2	Outturn	Quarter 2	Outturn	Target	Qtr 2	Outturn	Target	Qtr 1	Qtr 2	On Target?	Commentary	Format	Good Performance
84b	Household waste collection (% change)	Mark Probyn			8.16%	0.36%	1.50%	-0.62%	2.12%	**1.50%**	1.75%	**-1.68%**	**Yes**	This indicator shows how much waste is collected per head of population against that collected in the previous year.This indicator will also be affected by the increase in street arisings. These figures appear flattering comparably to last year, but can be explained by the change of population figures used. However, this should not take away from the genuinely impressive low kg per head. **Please note the figures included in this PI are not complete (the Cleansing Group are waiting for audited waste figures from ESCC)and an audited figure for this quarter PI will be updated in the next quarters report.**	%	Low
91a	Kerbside collection of recyclables (one recyclable)	Mark Probyn	90.22	90	89.00%	94.00%	90%	94%	94%	**90%**	94%	**94%**	**Yes**		%	High
91b	Kerbside collection of recyclables (two recyclables)	Mark Probyn			89.00%	94.00%	90%	94%	94%	**90%**	94%	**94%**	**Yes**		%	High
199a	Local street and environmental cleanliness (litter)	Mark Probyn	19.4	16.74	16.36%	16.00%	16.50%	15%	15%	**16%**	13%	**12%**	**Yes**		%	Low
199b	Local street and environmental cleanliness (graffiti)	Mark Probyn				8.00%	8%	7%	8%	**8%**	8%	**7%**	**Yes**			
199c	Local street and environmental cleanliness (fly-posting)	Mark Probyn				4.00%	4%	5%	5%	**4%**	4%	**4%**	**Yes**			
Planning																
109a	Planning applications: major applications	Sarah Lamy	89	81	100%	82%	75%	91%	83%	**75%**	100%	**80%**	**Yes**	Still on target but slipping due to staff vacancy.	%	High
109b	Planning applications: minor applications	Sarah Lamy	78	74	80%	87%	85%	94%	91%	**85%**	95%	**91%**	**Yes**	Still on target but slipping due to staff vacancy.	%	High
109c	Planning applications: 'other' applications	Sarah Lamy	94	82	92%	92%	90%	97%	93%	**90%**	95%	**90%**	**Yes**	Still on target but slipping due to staff vacancy.	%	High
204	Planning appeals	Sarah Lamy	80	67	50%	50%	40%	25%	23%	**35%**	50%	**50%**	**No**	Due to number of overturned planning committee decisions by Secretary of State. CMT will receive a full report on this area on 4th December.	%	Low

2006-07 BVPI Return

		CMT lead	2004/5			2005/6	2006/7			2007/8						
			Q2	Outturn	Quarter 2	Outturn	Target	Qtr 2	Outturn	Target	Qtr 1	Qtr 2	On Target?	Commentary	Format	Good Performance
Community Safety & Well Being																
126	Domestic burglaries per 1000 household	Neil Fuller	4.06	13.32	2.71 (4.91 to date)	9.54	9.54	1.88	9.01	**9.01**	1.79	1.27	**Yes**		Num	Low
127a	Violent crime per 1000 population	Neil Fuller	4.74	16.57	8.58 (16.61 to date)	29.34	28.46	7.64	27.49	**27.63**	6.79	6.99	**Yes**		Num	Low
127b	Robberies per 1000 population	Neil Fuller	5.45	19.16	0.34 (0.62 to date)	1.27	1.27	0.2	0.85	**1**	0.18	0.22	**Yes**		Num	Low
128	Vehicle crimes per 1000 population	Neil Fuller	2.95	9.45	2.39 (5.18 to date)	10.84	10.51	1.92	9.16	**10.2**	1.36	1.81	**Yes**		Num	Low
Local PIs																
Affordable Housing	The number of new affordable homes provided in 2005-2006	Ian Fitzpatrick	7	18	5 key worker units		80		79	**80**	0	**3**	**No**	We anticipate that 8-14 Seaside will be completed in Feb 08 providing 14 homes, but no other schemes are due for completion this year, apart from any shared ownership homes delivered under the Homebuy and Key Worker Living schemes. There are several rented schemes at the pre-planning stage but the timescales for design and construction mean these will not be delivered until 2008-09 and beyond.	Num	High