www.eastbourne.gov.uk

Free Business Advice

Environmental Health works in partnership with other agencies to help local businesses.

We provide up to date advice to make it easier to understand and comply with regulations.

Visit our website for advice, leaflets and forms. We can arrange training courses, workshops, seminars and talks.

Small Business Help Online

We publish free Business Advice Packs about health and safety for different business types.

Printed copies are available in these folders, or you can download PDF versions from our website.

There are a wide range of publications and tools online to help small businesses getting started.

Business Campaigns

Our awareness campaigns include the Fit for Work, Fit for Life, Fit for Tomorrow health and safety programme.

Safer Food, Better Business helps catering businesses and food retailers to comply with hygiene legislation.

We work on joint campaigns with East Sussex Fire & Rescue Service and Trading Standards to support businesses.

Smokefree Eastbourne publicity raises awareness of the new smokefree legislation.

See our website for the latest information on current campaigns.

Enforcement

Our enforcement and licensing policies set out our standards and objectives.

Our inspection report forms give information about what to expect when a health and safety inspector calls.

Our Licensing Team works with the local business community, Nightwatch and Eastbourne Crime Reduction Partnership.

The partners aim to promote a vibrant evening and night time economy with safe, well-run premises, balanced against the needs of the wider community.

Licence Applications Online

Our website gives step by step advice for businesses, taxi drivers and landlords applying for licences.

Printed application packs are available in these folders. You can also apply online, or download forms in PDF format.

For alcohol and entertainment licences, you should read our advice booklet before completing your application forms.

Food Safety

www.eastbourne.gov.uk/food

- We provide help and advice to local businesses
- Inspect all food premises on a risk-rating basis
- Investigate cases of food poisoning and control further spread
- Respond to national food alerts
- Investigate complaints about food and food businesses ■ Sample, detain and seize food where necessary
- Approve specialist food premises under EU regulations
- Raise awareness of food safety issues in the community
- Work in partnership with the Food Standards Agency

Health and Safety at Work

www.eastbourne.gov.uk/safety

- We inspect commercial premises and give business advice
- Investigate accidents and safety complaints
- Prioritise key safety topics falls from height, workplace transport, musculoskeletal disorders, slips and trips and stress
- Aim to achieve government targets by 2010 to reduce:
- ☐ the number of days lost to accidents and ill health by 30%
- ☐ the incidence of ill health by 20%, and: ☐ the incidence of accidents by 10%
- Work in partnership with the Health and Safety Executive and other organisations for the benefit of local businesses

Licensing

www.eastbourne.gov.uk/licensing

We give advice and guidance, issue and monitor licences for:

- Persons and premises to sell alcohol
- Premises to provide regulated entertainment
- Premises to sell hot food late at night, between 11pm-5am
- Premises to operate gambling and lotteries
- Premises to operate as a sex shop ■ Persons, vehicles and operators for hackney carriage taxis and private hire
- Persons and premises for ear-piercing, body-piercing, tattooing and acupuncture
- Other activities including charitable collections and motor salvage businesses

Environmental Health for Business



www.eastbourne.gov.uk/businessupdates

Environmental Pollution Control

www.eastbourne.gov.uk/pollution

- We investigate noise in domestic, commercial & industrial premises
- Monitor, review and assess air quality
- Licence prescribed industrial processes including dry cleaners
- Investigate land contamination
- Investigate nuisance from smoke, fumes, dust and smells
- Investigate drain, sewer and sewage disposal problems
- Monitor background radiation levels ■ Work with the Environment Agency and other authorities

Dogs and Animal Welfare www.eastbourne.gov.uk/dogs

- We promote responsible dog ownership
- Investigate dog noise, fouling, stray dogs & enforce dog byelaws
- Licence pet shops, animal boarding, riding establishments and dangerous wild animals

Pest Control

www.eastbourne.gov.uk/pestcontrol

- We take measures to control rats, mice and other pests
- Provide advice, information and leaflets on pests
- Investigate filthy and verminous premises

Private Housing

www.eastbourne.gov.uk/privatehousing

- We give advice to landlords, owners and private tenants ■ Investigate tenant's complaints about housing conditions
- Improve Houses in Multiple Occupation, their amenities and means of escape from fire
- Issue property licences to landlords of HMOs
- Provide Disabled Facilities Grants for home adaptations
- Provide a range of private housing assistance and grants to older, disabled and other vulnerable homeowners, and HMO landlords, where government funding is available
- Provide advice and facilitate grants and initiatives for energy efficiency and empty properties
- Work in partnership with Eastbourne Care and Repair, East Sussex County Council Social Services and other agencies
- Carry out housing surveys
- Provide advice on our website for homeowners about maintenance and safety, including asbestos

Meteorology

www.eastbourne.gov.uk/weather

- We take daily weather readings and publish official records online including an archive of monthly and annual reports
- Provide advice and educational resources on our website
- Provide a free monthly email update service

Health Improvement

www.eastbourne.gov.uk/lifestyle

- We enforce and give advice on the smokefree legislation for enclosed public places and workplaces
- Provide one-stop access through our website to local NHS and social care services online ■ Work in partnership with the Healthy Eastbourne Board and
- East Sussex Downs and Weald NHS Primary Care Trust
- Publish consumer advice on our website about healthy eating, alcohol, exercise and help to stop smoking

About Environmental Health

The role of Environmental Health is to protect and enhance the environment of people who work, live & visit Eastbourne.

The Service directly contributes to the local Community Strategy themes around the environment, housing, crime & disorder and health & social care.

We are responsible for the delivery of a broad range of mandatory statutory services.

Our services collectively contribute to the promotion of a healthy and safe local living and working environment for residents, visitors and workers alike.

We are committed to providing a service that is continuously improving to meet the needs of our customers and offer value for money.

Contact Us

Tel: 01323 415350 Fax: 01323 415997 Minicom: 01323 415111 DX 6921 EASTBOURNE

Email: environmentalhealth@eastbourne.gov.uk

or weather@eastbourne.gov.uk www.eastbourne.gov.uk/healthfeedback

We aim to respond to requests within on the level of risk to public health.

Our Offices

Eastbourne Borough Council 1 Grove Road





Children and Young People Our website has special pages for children, young people and parents about safety, health and

We may also be able to arrange work experience

Environmental Health Careers

Learn about Environmental Health



Would you like a career that makes a difference, reducing health inequalities and protecting public

Environmental Health Practitioners work to improve quality of life now and in the future. The rewards are more than you think.

Find out more on our website at:

placements or talks for schools

environmental issues.

www.eastbourne.gov.uk/healthcareers



