

Date: 4 April 2012

Childcare Voucher Scheme

Ref: FOI-12-449

Information Request and Response by Eastbourne Borough Council

Question	Answer
1. Current childcare voucher scheme provider	Computershare Voucher Services
2. The renewal date for the contract	n/a. No fixed date. The council reserves the right to retest the market from time to time or to withdraw the Voucher scheme
3. The current service charge levied by your childcare voucher provider	4.2%
4. The number of employees in your organisation	Approx 435 core permanent employees
5. The number of employees currently using the childcare voucher scheme	9
6. The average monthly order (in total) of vouchers ordered through the scheme	Approx £1700
7. Whether your organisation will go through a tender process when renewing the contract to choose a new provider	This is a very small contract and we will go through a procurement process involving seeking three bids from reputable providers as and when benefits are reviewed in the future.
8. The name of the contract manager for the childcare voucher contract	The Payroll and Information Manager has day to day contact with the supplier